



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 10th October 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/09/17.

You requested the following information, please also see our response below:

Q. For each NHS 111 centre that South East Coast Ambulance Service operates can you please advise as of the latest records available; for each centre -

A. How many clinicians do you employ (nurse/paramedic) to provide clinical support / triaging of calls.

26 full time equivalent

B. what is the target/Core number of clinicians to be employed in this role?

Budgeted for 39 full time equivalent

C. In the last year (or the latest 12 months of records you have available) what percentage of the total received calls in each centre results in a disposition of an ambulance being sent (of any category, including after being triaged by a clinician).

Please see table below:

Month	Total Cases*	Total Ambulance Dispositions	Percentage
Oct-17	37,397	4,628	12.4%
Nov-17	36,116	5,223	14.5%
Dec-17	46,934	5,728	12.2%
Jan-18	43,164	5,440	12.6%
Feb-18	35,096	4,583	13.1%
Mar-18	39,317	4,572	11.6%
Apr-18	38,442	4,664	12.1%
May-18	38,714	4,584	11.8%
Jun-18	34,554	4,426	12.8%
Jul-18	35,024	4,361	12.5%

Aug-18	37,224	4,862	13.1%
Sep-18	35,437	4,976	14.0%

*Please note this is the number of cases which have been triaged not total calls received in to the service

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust